



NOTICE

PIONEER VALLEY TRANSIT AUTHORITY REQUEST FOR PROPOSALS (RFP)

PVTA RFP #26-006 Paratransit Operations & Management Services *Including Fixed-Route Pilot and Micro-Transit Services*

To All Interested Parties:

The Pioneer Valley Transit Authority (PVTA) is seeking proposals from interested parties to provide Paratransit Operations & Management Services for its demand-response service programs including the Federally mandated Americans with Disabilities Act (ADA) complementary paratransit service and PVTA's Senior Service (Dial-A-Ride) program in all the twenty-four (24) PVTA member communities, for a period commencing July 1, 2026 through June 30, 2031. The Contractor selected for award through this Request for Proposals (RFP) will also assist PVTA in piloting fixed-routes and providing micro-transit services as needed. The specifics of the system to be managed, and other documents relevant to this Request for Proposals (RFP), are set forth in the RFP documents.

The PVTA is a Regional Transit Authority and Political Subdivision of the Commonwealth of Massachusetts. The PVTA is organized pursuant to the provisions of Chapter 161B of the General Laws of Massachusetts. Its statutory mandate is to provide public transit services to twenty-four (24) communities within the region of the Pioneer Valley of Western Massachusetts. The PVTA is funded with federal, state and local funds, as well as passenger revenues. The PVTA is required to comply with the provisions of the Americans with Disabilities Act (ADA) and federal and state laws, including regulations and statutes applicable to equal employment opportunity, as are the entities with which it contracts. A guiding principle of PVTA is to continually improve the quality of its operations, including the Authority's Paratransit program, while providing accessible, safe, reliable, cost-effective service to citizens of the Pioneer Valley.

Proposal documents may be obtained through PVTA's website:

<https://pvta.com/opportunities.php> or via email request to: LZak@pvta.com

A non-mandatory **Pre-Proposal Presentation** will be held virtually via videoconference on **November 20, 2025 at 10:00 AM EST.**

Proposals shall be submitted to the attention of Leland Zak, Procurement Officer, Pioneer Valley Transit Authority, 2808 Main Street, Springfield, MA 01107, on or before **December 18, 2025 at 2:00 PM EST.** Proposals received after the deadline will not be considered and will be

returned to the Proposer unopened.

Any contract resulting from this Request for Proposals (RFP) is subject to a financial assistance contract between PVTa and the Massachusetts Department of Transportation (MassDOT) and the Federal Transit Administration (FTA). Further, the equipment provided for these services is funded with FTA grants and shall be subject to such regulations. All Proposers will be required to certify that they are not on the Massachusetts Attorney General's list of ineligible contractors. The selected Contractor will be required to comply with all applicable equal employment opportunity laws and regulations.

The PVTa hereby notifies all Proposers that in regard to any contract entered into pursuant to this RFP, advertisement or solicitation, Disadvantaged Business Enterprises (DBEs) including small, women-owned, and/or minority-owned business enterprises, will be afforded full opportunity to submit proposals in response and will not be subjected to discrimination on the basis of race, color, sex or national origin in consideration for an award.

The PVTa reserves the right to reject any and/or all proposals as submitted in response to this RFP, and to waive informalities and irregularities, as it deems in its best interest.